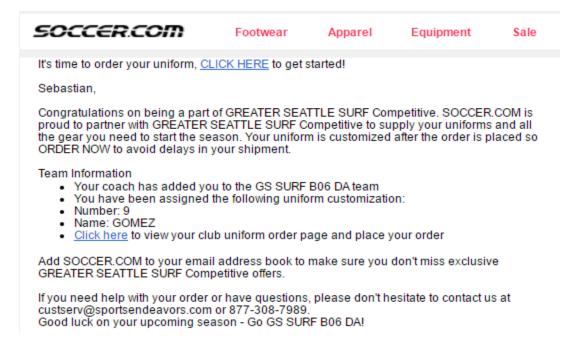
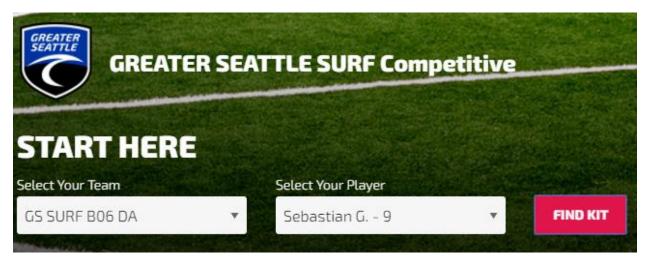


# How to Order Your Greater Seattle Surf Uniforms and Gear "Parent Step by Step Guide"

**Step 1:** Once your team manager or uniform coordinator has uploaded your team roster to the soccer.com system, you will receive an email that your player's uniform kits are ready to be ordered.



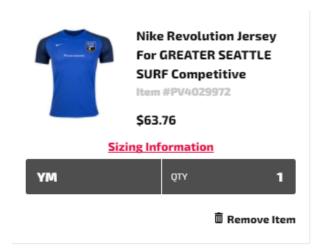
**Step 2:** On the email from soccer.com, click on "CLICK HERE" and you will be redirected to soccer.com. Once you have accessed soccer.com you will be asked to select your team and your player. Please use the drop down arrows to find both the team and the player you are looking for and then click on the "FIND KIT" button. (You will be able to access the GS Surf Team Store whether you have a soccer.com account or not. To finalize your order you will need to sign into your existing soccer.com account or create a new one).

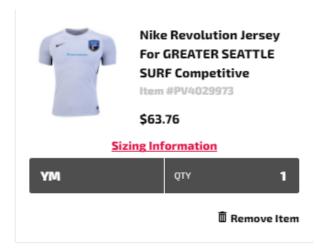


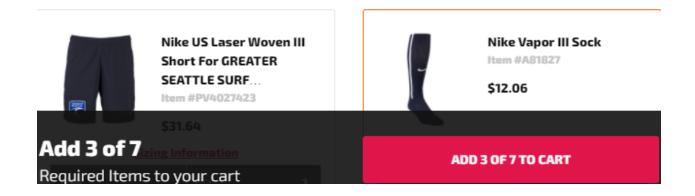
Step 3: Select a size and a quantity for each of the required items and add those to your shopping cart. Please pay close attention to men's, women's or youth sizing. If you are unsure about sizing, uniform fittings will take place at the Surf office on Thursday June 1st from 5:00 to 7:00pm and on Saturday June 3rd from 10:00am to 12:00pm. The Surf office is located at 11824 North Creek Pkwy N, Suite 101, Bothell WA 98101.

You can add all the required items to your shopping cart at once or add each item individually. If you choose to add them individually you will need to select the item, size and quantity, then click on "add to cart" and then return to the store page by using the "FIND KIT" button to select the next item. The "FIND KIT" button will stay at the top of your screen during the entire process.

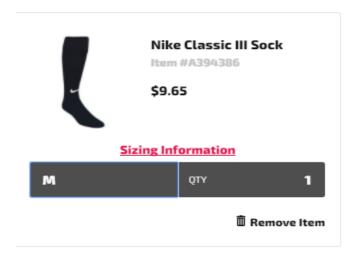
#### Adding items at once:





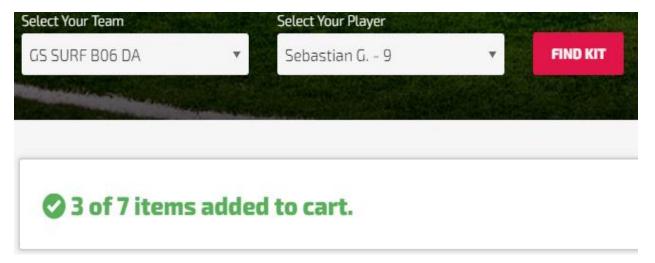


## Adding each item individually:





Returning to Surf store after adding items to shopping cart individually:



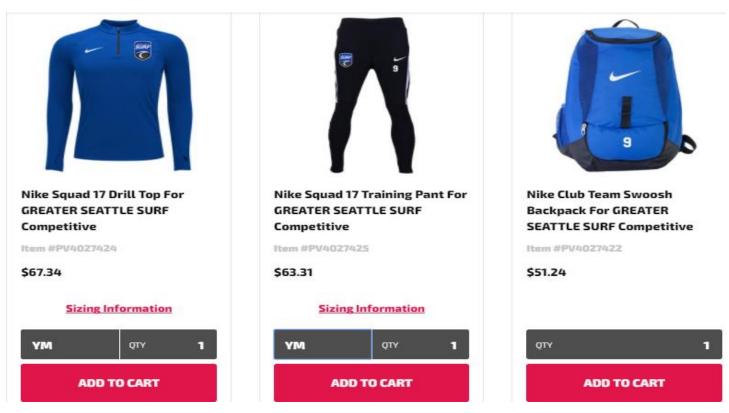
#### The required uniform items are:

- Nike Revolution Blue game jersey
- Nike Revolution White game jersey
- Nike US Laser Woven III Black game shorts
- Nike Vapor III Black game socks
- Nike Tiempo II Black training tee
- Nike Equaliser Black Training shorts
- Nike Classic III Black training socks

<sup>\*</sup>Please note the Nike Equaliser Training short and the Classic III training socks are the same as last year. If you are a returning player you can opt out of ordering these two items. All other required uniform items must be purchased.

**GOALKEEPERS:** If your player is a designated or full time goalkeeper, soccer.com will give you the option of purchasing goalkeeping jerseys instead of game jerseys. The goalkeeping jersey is only offered in one color at this time. We are working with soccer.com and Nike to add an additional color. We will notify all teams once this option becomes available. If a player is a part-time goalkeeper, we recommend you work with your team to determine whom should purchase the goalkeeping jerseys. Teams may elect to provide these jerseys for their part-time goalkeepers).

**Step 4:** You will also have the opportunity to purchase recommended product. Select size and quantity for any of the optional uniform items you would like to purchase (warm up top, warm up pants, backpack) and add them to your shopping cart. These items must be added individually (you will not be able to add them to your shopping cart all at once).



Step 5: Once you've added all the required and desired optional uniform items to your shopping cart click on the sign in button at the top right corner of your screen. Log in to your soccer.com account with your user name and password, click on the shopping cart icon and follow the prompts to check out. During the checkout process please make sure to verify the player's uniform number. This number was entered by the uniform coordinator when your team's roster was submitted to soccer.com. Should the jersey number be incorrect, please STOP the order process and contact your team manager or uniform coordinator. You will be responsible for the replacement cost of any items with the incorrect number.

### **Shipping and Sales Tax Note**

Families will be responsible for the cost of the uniforms including sales tax. There is an opportunity to take advantage of free shipping for orders of \$99 and up that are placed by 11:59pm EST on June 30<sup>th</sup>, 2017. All orders will be shipped to the address that you enter and confirm at the time you place your order.

Code: SURFSHIPFREE. Free ground shipping on SURF orders \$99 and up

Excludes items with extra freight & shipping outside the contiguous US. Expedited shipping additional. Expires 6/30/17 at 11:59 PM EST.

#### FAQs:

- 1. If your email address changes or you don't receive the email from soccer.com, please notify your team manager or uniform coordinator.
- 2. If the jersey # that is assigned to your player is not correct, please notify your team manager or uniform coordinator.
- 3. If you are not sure whether your player is a full time or part time goalkeeper, please confirm with your Coach.
- 4. If you're experiencing any issues with placing your order please contact soccer.com at <a href="mailto:custserv@sportsendeavors.com">custserv@sportsendeavors.com</a> or 877-308-7989.
- 5. **Q:** Is there no Surf fan gear available this year? I can't find it on soccer.com.
  - **A:** Surf fan gear will be available at a later date. We are working with Nike and soccer.com on making sure this product is made available as soon as possible and will notify everyone when that happens. There is a new GS Surf logo this year so the fan gear has to be re-structured to reflect the new look.
- 6. **Q:** The images on soccer.com make it look like the neck style of game jerseys is different for youth sizes than it is for adult sizes. The youth sizes appear to have a round neck whereas the adult sizes appear to have a "V" neck. Which one should I purchase?
  - **A:** Game jerseys have the same neck style for both youth sizes and adult sizes. They are all "V" neck. Please purchase the size that fits your player.
- 7. **Q:** My team does not have a dedicated goalkeeper but wants to buy goalkeeping jerseys to be shared, do those goalkeeping jerseys get a number and will soccer.com let me order with a different number than my player?
  - **A:** Yes, soccer.com will let you order the goalkeeping jerseys with a goalkeeping jersey # (0, 00 or 1). Your team uniform coordinator will need to create a separate entry in the team's soccer.com roster for the goalkeeping jersey (instead of assigning the GK status to a specific player), i.e. B06C Goalkeeper #00.
- 8. **Q:** My soccer.com session timed out before I got to the checkout process and now I can't log back into my account. **A:** Please clear cookies on your current browser or log back into your soccer.com account from a different browser